

See What's Next



Nexio Workforce Transformation Solutions

Empowering the modern workforce

Digital transformation is not simply about doing the same thing in a different way. It's about reconsidering the ways and the "whys" of the things being done. It's about leveraging technology for meaningful impact.

Digital transformation is being implemented in companies from all industries and sectors because of the measurable results it brings.

It not only improves efficiency and productivity, but helps meet business goals and enables innovation.

Simplify

360° View

Digitise



Technology can only achieve
so much on its own.

As consumer technology
informs their day-to-day
lives, employees are
demanding the same
functionality, ease of use and
accessibility in their business
environment.

This is why companies are focusing on connected platforms. They are focusing on tools. On mobility. And they are focusing on all the other elements that make up digital enablement. In other words, they are focusing on digital transformation. However true digital transformation is about more than just technology. It's just as much about changing behaviour. Success in digital transformation rests on workforce transformation.

The workforce plays a huge role in ensuring that a company executes on any new initiative with speed, efficiency and excellence. Today's business must ensure that staff have all the tools – and access to data - that they need, when they need it. More importantly, modern businesses must ensure that the staff themselves become digital champions.

Creating digital champions

CIOs and CMOs often battle to spearhead digital transformation efforts. Past research has shown that CIOs take a technology-first approach, while CMOs take a customer experience path, with transformation happening in pockets of the enterprise rather than across the business. If digital transformation initiatives are implemented but are not built into the company's culture, employees tend to throw them away and look for new tools, without driving any real transformation.

Such transformation is not simply about doing the same thing in a different way; it's about reconsidering the ways and the "whys" of the things being done, and leveraging technology to enable this transformation for meaningful impact.

Productivity

Mobility

Transformation



This starts with employees

The lines between different experiences, communications and transactions are disappearing. People are always on, always available, and they expect businesses to be too.

To accommodate this new normal of “always on, always available,” businesses must implement technology that enables employees to collaborate and connect with colleagues, while also managing multiple workflows, multiple points of contact and streamlining a multitude of data.

Organisations must provide an intuitive experience across digital channels and devices to drive more efficient and responsive operations, improve workforce productivity and mobility, and enable employees to communicate and collaborate securely.

Where technology and people meet

In light of the demands of modern business – and the modern workforce – we know that a one-size-fits-all approach no longer works. As more and more corporate mobile users rely on private and public networks for an always-connected experience, the case is easily made for a comprehensive workforce transformation solution to manage, monitor and understand the modern working experience.

Benefits of the Nexio approach to workforce transformation



Every employee is empowered to be more productive, to work and collaborate anywhere, at any time, on any device



Creates a culture of collaboration



A seamless flow of the data and applications required for people to get their jobs done



Cost savings while benefiting from faster refresh cycles on the hardware device



Increased protection, reduced risk



Safeguarded information wherever work is done

Nexio provides a solution that combines technology and change management, providing agility, flexibility and improved security to both workers and the business.

Nexio also ensures that your organisation always has access to the latest devices and technologies, allowing you to innovate faster. This also provides cost savings while enabling the business to benefit from faster refresh cycles on the hardware.

With Nexio, every employee is empowered to be more productive, to work and collaborate anywhere, at any time, on any device. Our solution includes communication solutions that provide an intuitive experience across digital channels and devices.

This drives more efficient and responsive operations and improves workforce productivity and mobility. We help you tap into and connect the shared intelligence of the workforce while empowering decision-making at all levels of the organisation.

Nexio provides more than just the technology to enable workforce transformation. Our consultative approach enables us to create fit-for-purpose solutions. We help you design a workforce transformation strategy to enable you to reach your strategic goals, applying industry leading frameworks and profile methodologies to ensure that the organisation's workforce transformation initiatives are fully integrated with the overall digital transformation strategy and programme.

We use our expertise and skills to profile different users based on their function, needs and required outputs, ensuring that the workforce transformation solution results in the greatest output of productivity. We have proven cases where we have increased productivity levels from 50% to 90%, through access to the right devices and the right data.

The Nexio workforce transformation solution

- Includes a full collaboration solution
- Offers comprehensive security
- Combines technology and change management
- Improved insights and collaboration through analytics
- Improves workforce productivity and mobility

Nexio provides the intelligent edge that enables successful workforce transformation, and saves costs by converting workforce enablement costs from Capex to an Opex model through an as-a-Service solution.

Don't forget data

To excel in informed decision making, companies must develop mature data analytics capabilities that augment human judgment. However, despite having the information they need to make the right moves, many companies fail. Often, this is because all the efforts are focused on external data and decisions relating to external stakeholders.

Informed decision making is also about ensuring that decisions are influenced by employees with the right expertise. Companies that excel at bringing experts and diverse perspectives into the decision-making process are more successful innovators. They are also often the fastest executors.

Analytics tools can help to uncover hidden patterns of work, revealing exactly how organisations operate. This enables beneficial changes to be made. A company's employee productivity and organisational efficiency can be hugely improved simply by analysing its communications data.

It also enables high-speed, data-driven decision making in a group environment, driving collective decision making.

Analytics allows companies to tap into and connect the shared intelligence of the workforce while giving a voice to diverse viewpoints and expertise. The Nexio solution enables analytics from all data sources in a company, including those in multiple clouds. As data centres become smarter, and as digital communication solutions become integral to the running of businesses, these various data sources provide insights that will improve both customer-facing and internal operations.

Single view solution

Nexio's workforce transformation solution can be easily integrated with our digital platform. This provides a single place through which a company can manage all of its digital tools. It ensures visibility of data, technology and overall solutions on a granular level, providing the means through which business leaders can make effective and decisive decisions, manage the entire workforce, and enables innovation.

We break down the data silos that prevent agile leadership, bringing you closer to the information you need, when you need it. Offering ease of access to the technologies that enable improved insights and collaboration, our solution ensures a seamless flow of the data and applications required for people to get their jobs done.



Visibility

Simplify

Security: The cornerstone of every modern business

These days, we're constantly transitioning between platforms and moving from laptop to mobile phones and back again. While this provides the agility to react fast to a changing business environment, it leads to a host of security challenges.

Working from anywhere means taking valuable data outside the boundaries of the network. This freedom requires a new approach for securing the arsenal of company-owned and personal devices and data. One way to achieve better security is to establish authentication protocols that go beyond software alone. Providing a hardened layer of protection through the endpoint makes it much tougher for bad actors to hack into devices or the network than with software protection alone.

New ways of working require new tools and new thinking when it comes to security.

If IT doesn't remain flexible, it's clear that many workers will take matters into their own hands by placing data in the public cloud. One key to successful security is remote management, ensuring that all devices are receiving updates and can be taken offline in the face of any threats.

This also ensures governance requirements are simplified, and risks are reduced. Nexio provides a complete security offering as an integral part of the workforce transformation solution, ensuring that it is effectively assimilated into the overall security posture and strategy of the company. Including protection against most threats, the Nexio security offering covers governance and risk requirements, as well as overall security needs.



Speak to a Nexio consultant today to transform your business.



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