



POLICY: WEB SITE COOKIES

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1 INTRODUCTION

The Protection of Personal Information Act (PoPIA) creates certain data protection rights to data subjects including, a right for data subjects to know what personal information is being processed or used, the purpose for which their information is used, the right to know where information is stored and who it is shared with, the right to have it deleted, and the right to object to the processing of their personal information.

The use of Cookies and other similar tracking technologies in any website or app involves the processing of personal information. It is therefore Nexio's responsibility to ensure that the processing or use of personal information through Cookies and other similar tracking technologies meets the requirements of POPIA. As such, the management of Cookies and other similar tracking technologies on the Nexio website is a key control to ensure compliance with POPIA.

2 OBJECTIVE

This policy is designed to cover how Cookies and other similar tracking technologies are used and how a customer may manage them.

3 WHAT ARE COOKIES

- 3.1 A Cookie is a small text file that can be stored on and accessed from your device when data subjects visit the Nexio website. Cookies are used to collect information that makes the website remember the data subject and tells Nexio how the data subject uses the website, web-related products and services.
- 3.2 This, in turn, helps us make Nexio's website relevant to the data subject's interests and needs. Cookies further assist in finding information once a data subject has logged in or aids in linking a data subject's browsing information to the data subject's personal information (for example, when data subjects choose to register for a service.)
- 3.3 Nexio may use a persistent cookie (a cookie that stays linked to your browser) to record a data subject's details so Nexio may recognise if the same data subject visits the Nexio website again. If data subjects elect not to accept Cookies from the Nexio website, this may limit its functionalities or performance.
- 3.4 Data subject can set their browser specifically to block different types of Cookies. Some of the more popular browsers are:
 - Internet Explorer
 - Firefox



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- Safari
- Google Chrome

4 HOW NEXIO USES COOKIES

- 4.1 Nexio uses Cookies for several reasons (for example, remembering a data subject's preferences or counting the number of data subjects visiting the Nexio website). Nexio might also use Cookies to keep track of what data subjects have done on the Nexio website and to make online offers and promotions more relevant to the preferences of a data subject.
- 4.2 Cookies themselves do not hold Personal Information nor do they pose a danger to your device. They only have a unique alphanumeric identifier that is stored on your device. However, the information can be considered Personal Information as defined under PoPIA, when used as part of certain activities. For example, cookies can help us to find information once you're logged in or help us link your browsing information to you and your personal information, for example, when you choose to register for a service, white paper or newsletter.

Cookies have a unique alphanumeric identifier that sits on your browser. In many cases, we won't be able to link the information we collect by using a cookie back to you. They can, however, enable us to link that information back to you and your personal information, for instance, when you log in, or choose to register for a service, white paper or newsletter. For example, we may use web analytics to determine which ISP your IP address uses for browsing which can then be used to 3personalize the communications you receive from us (if you are opted into receiving 3personalized communications). For further information on how we use your information please see our Privacy Policy.

5 CATEGORIES OF COOKIES

Nexio uses the following categories of Cookies:

5.1 Strictly Necessary Cookies

These Cookies are essential to enable you to move around the website and use its features, such as accessing secure areas of the website.

Please note that analytics-related Cookies cannot be regarded as strictly necessary Cookies even if these are considered "essential" for the business, as they are not



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essential for the user to make use of the website. Such Cookies fall under the non-essential Cookies and therefore require opt-in consent to be triggered.

5.2 Performance/Analytics Cookies

These Cookies collect information about how visitors use a website, for instance, which pages visitors go to most often, and if they get error messages from web pages. These Cookies don't collect information that identifies a visitor. All information these Cookies collect is aggregated and therefore anonymous. It is only used to improve how a website works.

5.3 Functionality Cookies

These Cookies allow the website to remember choices you make (such as your username, language or the region you are in) and provide enhanced, more personal features. For instance, a website may be able to provide you with local weather reports or traffic news by storing in a Cookie the region in which you are currently located. These Cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customise. They may also be used to provide services you have asked for such as watching a video or commenting on a blog. The information these Cookies collect may be anonymised and they cannot track your browsing activity on other websites.

6 REFERENCED DOCUMENTS

- Vodacom Policy Detailed Requirements – Cookies and Similar Tracking Technologies Management.

7 APPROVAL

	Name and Signature	Date
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